

returns information.



1. COMPLETE THIS RETURN FORM



2. PACK THE RETURNED ITEMS CAREFULLY



3. ATTACH THE LABEL WITH THE RETURN ADDRESS



4. SEND US THE PACK

NEED HELP ?

VISIT OUR WEBSITE WWW.ICONIQ-APPAREL.COM/RETURNS

ORDER DATE	<input type="text"/>	ORDER NUMBER	<input type="text"/>	CUSTOMER NAME	<input type="text"/>
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QTY	DESCRIPTION	REFUND ✓	EXCHANGE ✓	REPLACEMENT SIZE	REPLACEMENT COLOUR	REASON CODE	REASON FOR REFUND OR EXCHANGE CODE
							1. DOESN'T FIT PROPERLY 2. STYLE DOESN'T SUIT 3. ARRIVED TOO LATE 4. NOT AS EXPECTED 5. ITEM FAULTY

Did you receive an incorrect item? Please fill this section:

PRODUCT ORDERED	PRODUCT RECEIVED	REFUND ✓	EXCHANGE ✓

DATE & SIGNATURE

RETURN PROCESS :

- 1 / CONNECT TO "MY ACCOUNT"
- 2 / GO TO "HISTORY & DETAIL OF MY ORDERS" AND THEN CLICK ON THE REFERENCE OF THE ORDER CONCERNED,
- 3 / AT THE BOTTOM OF THE PAGE, IN THE "MERCHANDISE RETURN", SELECT THE PRODUCTS TO RETURN AND CLICK "MAKE AN RMA SLIP"

OUR RETURN SERVICE WILL ANSWER YOU WITHIN 48 HOURS.

ONCE YOUR APPLICATION IS APPROVED, YOU WILL RECEIVE AN EMAIL "WAITING FOR PARCEL", YOU CAN THEN RETURN THE PRODUCT(S) AT THE FOLLOWING ADDRESS:

ICONIQ APPAREL - SERVICE RETOUR - 71 RUE D'ABOUKIR - 75002 PARIS - FRANCE

MORE INFOS ON WWW.ICONIQ-APPAREL.COM/RETURNS